



"The 1<sup>st</sup> Performance Governance System-Institutionalized National Government Agency"
57 NIA Road, Government Center, Diliman, Quezon City 1100

February 25, 2014

MEMORANDUM No. 2014-008

TO

ALL ELECTRIC COOPERATIVES (#Cs)

**SUBJECT** 

MFSR Attachments & Report Templates of Reportorial

Requirements

Pursuant to the provisions of Republic Act 10531 and its implementing rules and guidelines on the submission of reportorial requirements for the integrated assessment report under Memorandum to ECs No.2013-28, we are providing you with templates of reports to facilitate your reporting and information transfer to NEA and for NEA to implement its thrust to fully assess the operation of the electric cooperatives (ECs).

- 1. Status of Energization (Attachment A)
- 2. Monthly Engineering Report including Report on the Compliance to Philippine Grid & Distribution Codes (Attachment B)
- 3. Monthly Institutional Report including Summary of Complaints Received and Acted upon (Attachment C)
- 4. Monthly Performance Standard Monitoring Report (Attachment D)

With regard to the submission of Monthly Financial and Statistical Report (MFSR), only the following should be included in your submittal:

- 1. Section A: Statement of Operation
- 2. Section B: Consumer Sales and Revenue Data (MFSR 2)
- 3. Section C: Balance Sheet
  - a. Schedule of Cash-General Fund (MFSR 3a)
- 4. Section D:
  - a. Schedule of Consumer Accounts Receivable (MFSR 4a)
  - b. Schedule of Power Accounts Payable (MFSR 4b)
- 5. Section E: Energy and Demand Data
- 6. Section F: General Statistics

- 7. ERC Approved Unbundled Rates/Current Rate Schedule
- 8. Cash Flow Statement
- 9. Accounting of Reinvestment Fund for Sustainable CAPEX (MFSR 9)
- 10. Schedule of Cash Advances
- 11. Income Statement Schedule
- 12. Computation of Collection Efficiency
- 13. Accounting of Universal Charge (MFSR 13)
- 14. Schedule of Top 10 Prompt Payor (MFSR 14)
- 15. Schedule of Top 10 Delinquent Consumers (MFSR 15)
- 16. Schedule of Amortization Due (MFSR 16)
- 17. Copy of Power Bills and Receipts of Payments (PSALM/NPC-SPUG/NGCP/EC-Owned Generators)

In addition, report templates for attachment numbers 2, 3a, 4a, 4b, 9, 13, 14, 15, and 16 are also provided to facilitate submission of required data and information.

Lastly, we are reiterating the submission of the name of your RA 10531 Compliance Officer and the deadline of submission of all reportorial requirements under Memorandum to EC No. 2013-28 and 2014-004.

This also supersedes Memorandum to EC No. 2006-002.

For compliance.

EDITA S. BUENO Administrator

ATIONAL ELECTRIFICATION ADMINISTRATION
Office of the Administrator

NEA-OA203590 GO

2/28/14

ATIONAL E	LECTRIFICATION ADI	MINISTRATION						
ONTHLY R	EPORT ON THE STAT	US OF RURAL ELECT	RIFICATION PROGRAM					
C NAME:	_							
or the Mon	th of: _							
. Electrifica	tion Level		Borongay		T	Connection		I
	_	D. A Alal	Barangay Actual Todate	%	Potential	Actual Todate	%	Membership
No.	Municipality	Potential	Actual Todate					·
1								
2								
3								
4								
51								

## B. List of Barangays/Sitios Energized for the Month

10

Total

D. LIST O	, Daranga / = /	•			5 to Superinod	<b>Fund Source</b>	Power Source	Initial Connection
	Citio	Barangay	Municipality	Province	Date Energized	Fulla Source	10000	
NO	Sitio	Darangay						
					1			
1								
-			l					
2								
. 3								
,								
4								
1 5								

Prepared By:	Certified Correct by:	Approved By:	
11cpu/ca = 1.			

MONTHLY ENGINEERING REPORT (MER)	
ELECTRIC COOPERATIVE	
MONTH	

#### I. ENERGY DATA REPORT

I. ENER	RGY DATA REPORT		1	1	I			RECOVERED	TOTAL OUTPUT	SYSTEM	LOSS	TECHNIC	AL LOSS	NON-TECHNI	CAL LOSS
i		PURCHASED (kWh)	GENERATED (kWh	TOTAL INPUT (kWh)	REACTIVE (kWh)	SALES (kWh)	COOP USE (kWh)	(kWh)	(kWh)	(kWh)	(%)	(kWh)	(%)	(kWh)	(%)
													i '	1 1	
	THIS MONTH								-						
	TO DATE										l	L			

Include in the computation of System Loss which is/are part/s of the Electric Cooperatives' distribution system such as losses incurred but not limited from 69 kV sub-transmission lines, substations, etc., while the SSL or the Site Specific Loss shall be excluded.

II. DISTRIBUTION LINES ENERGIZED REPORT								0500	NDARY		
	VOLTAGE		NO. OF CIRCUIT		THREE PHASE	TWO PHASE	SINGLE PHASE	8500		CIRCUIT	LENGTH OF LINES
TYPE OF CIRCUIT	RATING (kV)	QUADRAPLE	TRIPLE	DOUBLE	THREE PHAGE			UB	os	KILOMETERS	Linus
THIS MONTH											
TO DATE											
									L		l

#### III. DISTRIBUTION SUBSTATION and POWER PLANT'S SUBSTATION REPORT

III. DISTRIBUTION SUBSTATION and POWER PLANT'S S	UBSTATION R	EPORT		RATED	Г			SOURCE V	OLTAGE (kV)	SECO	INDARY LINE CUR	RENT	PEAK	POWER	LOAD FACTOR
SUBSTATION / POWER PLANT'S SUBSTATION IDENTIFICATION	TRANSFORMER UNIT NO IDENTIFICATION	BRAND	SERIAL NO	CAPACITY (MVA)	OWNERSHIP	STATUS	NO. OF FEEDER	PEAK	OFF-PEAK	A	В	С	DEMAND (KW)	FACTOR (%)	(%)
A. DISTRIBUTION SUBSTATION															
															$\vdash$
B. POWER PLANT SUBSTATION															
·	ļ				<u>-</u>										
1	I	I	i	1											

#### IV. POWER QUALITY REPORT

SYSTEM AVERAGE RMS VOLTAGE INDEX (SARVI) 110 =	
SYSTEM AVERAGE RMS VOLTAGE INDEX (SARVI) 80 =	

Reference Guideline; ERC Resolution No. 11., Series of 2006

#### V. RELIABILITY REPORT

V. RELIABILITY REPORT						ELECTRIC CO	DOPERATIVE	
DESCRIPTION	POWER P	ROVIDER	TRANSMISSIO	N PROVIDER	SCHED	ULED	UNSCH	EDULED
SESSIII IISI	THIS MONTH	TO DATE	THIS MONTH	TO DATE	THIS MONTH	TO DATE	THIS MONTH	TO DATE
A. TOTAL NUMBER OF SUSTAINED CUSTOMER POWER INTERRUPTION								
B. TOTAL DURATION OF SUSTAINED POWER INTERRUPTION (Minutes)								
C. TOTAL NUMBER OF CUSTOMER INTERRUPTION DURATION (CUSTOMER X MINUTES)								
D.TOTAL DURATION MOMENTARY CUSTOMER POWER INTERRUPTION								
E.TOTAL NUMBER OF CUSTOMERS SERVED								
f. SAIFi ( A / E) ( > 5 minutes )								
g. SAIDI ( C / A)								
H. MAIFI (d/e) { =< 5 minutes }								

VI DOMED CHIRDLY DEDORT																		
VI. POWER SUPPLY REPORT							ERC APPROVED			ONTRACTED or Report)		PERIOD CO	ONTRACTED		ACTUAL DISPAT (This Month Re			CURTAILED ENERG
NAME OF POWER PROVIDER  EC owned)	(indicate l	TYPE OF POWER	CAPACITY OF POWER PLANT	LOCATION OF POWER PLANT	DISPATCH SEQUENCE	CONNECTION	POWER SUPPLY AGREEMENT	CAPA	CITY	ENER	GΥ	FROM	то	MAXIMUM	A POWER	ENE	RGY	(kWh, This Month Repor
			İ				(Indicate ERC Case No.)	(kW)	(%)	( KWh)	(%)	(MM/DD/YY)	(MM/DD/YY)	(kW)	(%)	(KWh)	(%)	
			-															
				-		ļ												
								<u></u>					,					
VII. PHILIPPINE GRID and DISTRI	BUTION CODES COMP	LIANCE REP	ORT					,										
		APPLIC	CABÎLITY	FULL COMPLIANCE	SUBSTANTIAL		REQUIRED FUNDING FOR FULL		•							•		
		APPLICABLE/s	NOT APPLICABLE/	(count)	(count)	(count)	COMPLIANCE											

	APPLICA	BÎLITY		SUBSTANTIAL COMPLIANCE		REQUIRED FUNDING FOR FULL	•	
	APPLICABLE/s (count)	NOT APPLICABLE/s (count)	(count)	(count)	(count)	COMPLIANCE (Peso)		
PHILIPPINE GRID CODE								
PHILIPPINE DISTRIBUTION CODE			l	<u> </u>				
Funding requirement shall be consistent with the approved NEA-ICPM as the E Detailed PGC and PDC ompliance documents shall be submitted to NEA on/or								
Prepared and Certified by:				Recommending	Approval by:		Approved by:	
Name of Engineer	-			Name of Techni	ical Services Dep	ertment Manager	Name of General I	Manager

				titutiona th of		eport				
Name of EC Address Contact number/s Web site/Email ac								- - -		
A. BOARD OF DIRE A.1 Board's Pro										
					Cel	lphone	Status of		ounts Payabl nce/s	e/ Cash
Position	Name	District	Term of Office	Total No. of Years as BOD	1	mber / mail	Power A		1	dvance
						ldress	Up to date	W/	Up to date	W/ Arrears
President								Arrears		
Vice President										
Secretary		<del> </del>								
Treasurer Auditor		-								
Members:		<del> </del>						<u> </u>		
1		1		4						
2										
3										
IBD, (if there is any)										
NEA Rep, (if there										
(Please accomplis	shed Form "A" for new	Information or	Changes in the	composition	f the E	ODe				
			onangeo m un	composition of	tine L	003				
A.2 Board's Me	etings/Attendance:		<del></del>					1		
			Mee	etings						
			C		-		10.3	No of	Board	
Particulars		gular		ecial			es/Others	1	f Board ons/Items	Remarks
Particulars	No. of Absent/s	No. of Present/s	No. of	No. of	N	o. of	No. of	Resolution		Remarks
Board meeting/s	No. of Absent/s	No. of			N			Resolution	ons/Items	Remarks
Board meeting/s Committee meetings	No. of Absent/s	No. of	No. of	No. of	N	o. of	No. of	Resolution	ons/Items	Remarks
Board meeting/s Committee meetings Name of Committee	No. of Absent/s	No. of	No. of	No. of	N	o. of	No. of	Resolution	ons/Items	Remarks
Board meeting/s Committee meetings Name of Committee	No. of Absent/s	No. of	No. of	No. of	N	o. of	No. of Present/s	Resolution	ons/Items	Remarks
Board meeting/s Committee meetings Name of Committee 1 2	No. of Absent/s	No. of	No. of	No. of	N	o. of	No. of Present/s	Resolution	ons/Items	Remarks
Board meeting/s Committee meetings Name of Committee	No. of Absent/s	No. of	No. of	No. of	N	o. of	No. of Present/s	Resolution	ons/Items	Remarks
Board meeting/s Committee meetings Name of Committee 1 2 3	No. of Absent/s	No. of	No. of	No. of	N	o. of	No. of Present/s	Resolution	ons/Items	Remarks
Board meeting/s Committee meetings Name of Committee 1 2 3 Others: 1. MSEAC meeting 2. CSR or its equivale	No. of Absent/s s //s:	No. of Present/s	No. of	No. of	N	o. of	No. of Present/s	Resolution	ons/Items	Remarks
Board meeting/s Committee meetings Name of Committee  1 2 3 Others: 1. MSEAC meeting 2. CSR or its equivale IBD Ind NEA Red NEA © See	No. of Absent/s  s /s:  ent ependent Board Director A Rebresentative to the separate page for detail	No. of Present/s	No. of	No. of	N	o. of	No. of Present/s	Resolution	ons/Items	Remarks
Board meeting/s Committee meetings Name of Committee 1 2 3 Others: 1. MSEAC meeting 2. CSR or its equivale 1BD Ind NEA Rep NEA	No. of Absent/s  //s:  ent  ependent Board Directe A Representative to the separate page for detai trict Elections:  Date per EC	No. of Present/s  Present/s  Date of	No. of Absent/s	No. of	N Abs	o. of sent/s	No. of Present/s	Resolution Approve	ons/Items	
Board meeting/s Committee meetings Name of Committee 1 2 3 Others: 1. MSEAC meeting 2. CSR or its equivale IBD Ind NEA Rep NEA © See A.3 Board's Dist	No. of Absent/s  //s:  ent  ependent Board Directe A Representative to the separate page for detai  trict Elections:	No. of Present/s	No. of Absent/s	No. of Present/s	N Abs	o. of sent/s	No. of Present/s	Resolution Approve	ons/Items d & Acted	
Board meeting/s Committee meetings Name of Committee 1 2 3 Others: 1. MSEAC meeting 2. CSR or its equivale IBD Ind NEA Rep NEA © See A.3 Board's Dist	No. of Absent/s  //s:  ent  ependent Board Directe A Representative to the separate page for detai trict Elections:  Date per EC	No. of Present/s  Present/s  Date of	No. of Absent/s	No. of Present/s	N Abs	o. of sent/s	No. of Present/s	Resolution Approve	ons/Items d & Acted	
Board meeting/s Committee meetings Name of Committee 1 2 3 Others: 1. MSEAC meeting 2. CSR or its equivale IBD Ind NEA Rep NEA © See A.3 Board's Dist	No. of Absent/s  //s:  ent  ependent Board Directe A Representative to the separate page for detai trict Elections:  Date per EC	No. of Present/s  Present/s  Date of	No. of Absent/s	No. of Present/s	N Abs	o. of sent/s	No. of Present/s	Resolution Approve	ons/Items d & Acted	
Board meeting/s Committee meetings Name of Committee 1 2 3 Others: 1. MSEAC meeting 2. CSR or its equivale IBD Ind NEA Red NEA © See A.3 Board's Dist District/s	No. of Absent/s  //s:  ent  ependent Board Directe A Representative to the separate page for detai trict Elections:  Date per EC By-Laws	No. of Present/s  Present/s  Date of AGMA	No. of Absent/s	No. of Present/s	N Abs	o. of sent/s	No. of Present/s	Resolution Approve	ons/Items d & Acted	
Board meeting/s Committee meetings Name of Committee  1 2 3 Others: 1. MSEAC meeting 2. CSR or its equivale BD Ind NEA Rep NE/ © See A.3 Board's Dist District/s  (Pleases submit attach	No. of Absent/s  s /s:  ent ependent Board Directe A Rebresentative to the separate page for detai trict Elections:  Date per EC By-Laws  ment Form "B" after the	No. of Present/s Present/s  Date of AGMA	No. of Absent/s  Last Elec	No. of Present/s	N Abs	te of	No. of Present/s	Resolution Approve	ons/Items d & Acted	
Board meeting/s Committee meetings Name of Committee 1 2 3 Others: 1. MSEAC meeting 2. CSR or its equivale IBD Ind NEA Red NEA © See A.3 Board's Dist District/s	No. of Absent/s  s /s:  ent ependent Board Directe A Rebresentative to the separate page for detai trict Elections:  Date per EC By-Laws  ment Form "B" after the	No. of Present/s Present/s  Date of AGMA	No. of Absent/s  Last Elec	No. of Present/s	N Abs	te of	No. of Present/s	Resolution Approve	ons/Items d & Acted	
Board meeting/s Committee meetings Name of Committee  1 2 3 Others: 1. MSEAC meeting 2. CSR or its equivale BD Ind NEA Rep NE/ © See A.3 Board's Dist District/s  (Pleases submit attach	No. of Absent/s  Solving Absent/s  Solving Absent/s  Solving Absent/s  Solving Absent/s  Entire Election Board Director Acceptance to the separate page for detained trict Elections:  Date per EC By-Laws  Ment Form "B" after the LELECTRIFICATION	No. of Present/s  Present/s  Date of AGMA  AGMA  AGMA  ADVISORY CO	No. of Absent/s  Last Elec	No. of Present/s  tion Held  AC) OR ITS EQU	N Abs	te of ction	No. of Present/s	Resolution Approve	ons/Items d & Acted	
Board meeting/s Committee meetings Name of Committee 1 2 3 Others: 1. MSEAC meeting 2. CSR or its equivale IBD Ind NEA Rep NEA © See A.3 Board's Dist District/s  (Pleases submit attach B. MULTI-SECTORAL	No. of Absent/s  No. of Absent/s  s /s:  ent ependent Board Directe A Representative to the separate page for detai trict Elections:  Date per EC By-Laws  ment Form "B" after the separate page for detail trict Elections:	No. of Present/s  Present/s  Date of AGMA  Re conduct of el  ADVISORY CO  Total Numb	No. of Absent/s  Last Elec  ection/s)  UNCIL (MSEA	No. of Present/s  tion Held  AC) OR ITS EQU with MSEAC	N Abs	te of ction  ENT:	No. of Present/s	Resolution Approve	ons/Items d & Acted	
Board meeting/s Committee meetings Name of Committee 1 2 3 Others: 1. MSEAC meeting 2. CSR or its equivale IBD Ind NEA Rep NEA © See A.3 Board's Dist District/s  (Pleases submit attach B. MULTI-SECTORAL	No. of Absent/s  No. of Absent/s  s /s:  ent ependent Board Directe A Representative to the separate page for detai trict Elections:  Date per EC By-Laws  ment Form "B" after the separate page for detail trict Elections:	No. of Present/s  Present/s  Date of AGMA  Re conduct of el  ADVISORY CO  Total Numb	No. of Absent/s  Last Elec  ection/s)  UNCIL (MSEA	No. of Present/s  tion Held  AC) OR ITS EQU with MSEAC	N Abs	te of ction  ENT:	No. of Present/s	Resolution Approve	ons/Items d & Acted	

#### C. COOP'S MANGEMENT & EMPLOYEES

C.1 Coop's Officers:

or doop a criticarar				
Position	Name	Telephone/C	ellphone Number	Email Address
General Manager /OIC				
Department Managers / OIC		-		
Area Managers / OIC				

C.2 Manpower Complement:

Employment Status	Total	Classification	Total
Regular		No. of Engineers	
Probationary		No. of CPAs	
Casual /Contractual		No. of Retainers	
Outsourced / Project-based		No. of Employees w/ Post Graduate Degrees	
Total		No. of Meter Readers	
Employee-consumer ratio		No. of Linemen	

(Pls. submit semi-annually the attached Form "D" for the Alpha List of Employees)

C.3 Employee's Salary:

Classification	Ranks	Highest	west alary	Date of Approval	Reference/Basis (NEA, CBA, DOLE, etc)
Department Managers					
Middle Management					
Associates					

#### C.4. Labor-Management Issues and Concerns:

Nature of Complaint	Status	Remarks

#### C.5 Collective Barganing/Negotiation Agreement:

(To be submitted after Ratification of AGMA)		•
1. Name of Union/Association		
2. Affiliation, if there's any		
3. Union/Association President Contact Number		
4. Inclusive date of the Agreement		
5. Date of AGMA approval		
Economic Benefits for Unionized Coops		Amount
•		

(Please include copy of the Agreement)

Note: If the coop do not have a Union and CBA/CNA, just fill-in items 1-3 above

#### D. SUMMARY OF COMPLAINTS RECEIVED AND ACTED UPON:

- Number of Complaints/Request Received
   Number of Complaints/Request Acted

(Please submit attachment Form "E" for the Summary of Complaints/Request Received)

#### E. ACCIDENT/S REPORT:

	No. of Accidents	Remarks
EC Personnel		
Outsourced Services		
EC Property		
Member-consumer		

(Please submit attachment Form "F" for the List of Accidents)

F. Information Education Campaign:

Activity/ies	Frequency		Topics/Issues
Radio/TV Program		*sample (Conversion	Unrions
Bulletin Board		*sample (Conversion	
Brochure / Leaflet / Newsletter		*sample (Conversion	
Recoreda/Public Address		*sample (Conversion	
District / Barangay Meetings	·	*sample (Conversion	
BAPA Meetings		*sample (Conversion	
School Symposia		*sample (Conversion	
Sectoral Symposia		*sample (Conversion	
Pre-Membership		*sample (Conversion	
EC Website/SMS		*sample (Conversion	
Others (Please specify)		*sample (Conversion	

Date	Date per EC	AGMA) Place/s of		Total	Number	-	Damas: to:	Remarks
	By-Laws	AGMA held	Member-0	consumers	Atten	lees	Percen-tage	
					1			
CORPORATE SOCIAL F								
Name of Project		Target Beneficiary/ies			-	Am	ount	Remarks
(Please submit the atta	ached Form "G"	for details)						
CAPACITY BUILDING:								•
I.1 Board of Directors:	<del></del>							
Name of Particip	pants	Trainings	/ Seminars	Attended		Da	ite	Sponsoring Agency
		,						
					1			
I.2 Management and En	mployees							
Trainings/ Seminars			Partic	ipants				Sponsoring Agency
· · · · · · · · · · · · · · · · · · ·						•		
RETIREMENT PROGRA	м							
RETIREMENT FROUKA	173			Actuarial	Patino	ant		
stimated No. of Retiree/s for the Year		Estimated No. of				ient		Fund Manager
,		Retiree/s for	the Month		hp)			. and manager
				· ·			<del> </del>	
							-	
PATRONAGE CREDIT/	REFUND							
FAIRONAGE CREDITY.		nage refund)						
(to be submitted after	r grant of patro							
(to be submitted after			of Refund Do	r Mambar C	neum			Total Amount
			of Refund Pe	r Member-Co	nsume	r		Total Amount
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(to be submitted after Date Issued		Amount						Total Amount
(to be submitted after Date Issued		Amount						Total Amount
(to be submitted after Date Issued		Amount						Total Amount
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(to be submitted after  Date Issued ereby certify that the afor epared and submitted by:	rementioned info	Amount						Total Amount
ereby certify that the afor	rementioned info	Amount						Total Amount
(to be submitted after  Date Issued  ereby certify that the afor  epared and submitted by:  ISD Manager	rementioned info	Amount						Total Amount
Date Issued  Pare	rementioned info	Amount						Total Amount

## **Attachment D**

# Performance Standard Monitoring Report Reportorial Compliance For the Month of\_\_\_\_\_

Electric Cooperative:		he supporting desuments relative hereto for
Please fill-up/check the corresponding data/info our evaluation.)	ormation needed and attach t	ne supporting documents relative hereto for
our evaluation.,		
I. Financial Parameters (30%)		
Leverage     a. Debt Ratio		
a. Debt Ratio		·
0.60 and below 0.81 - 0.90	0.61 - 0.70 0.91 and above	0.71 – 0.80
b. Debt Service Cover		·
1.20 and above 0.99 – 0.90	1.19 – 1.10 0.89 and below	1.09 – 1.0
2. Liquidity Ratio  Quick Ratio		
Main Grid  1.0 and above  0.79 – 0.70	0.99 - 0.90 0.69 and below	0.89 <b>–</b> 0.80
Off Grid  0.70 and above  0.49 – 0.40	0.69 – 0.60 0.39 and below	0.59 – 0.50
3. Efficiency     a. Payment to Power Supplier	rs	
Main Grid (GENCO/NGCP) Off Grid (NPC-SPUG)	Current/Restructure Current/Restructure	<del>  </del>
b. Payment to NEA  Current/Restructured  3 quarters in arrears	1 quarters in arrears 4 quarters in arrears	
c. Average Collection Period 45 days and below 56 - 60	46 - 50 61 and above	<u> </u>
d. Profitability	Negative	

				•		
1. Human F a. Good a.1 Pe	Parameters (35%) Resource: Leadership and Ma Governance erformance Rating of Board of Compliant			ີ່Non-Comp	oliant	
	erformance Rating of General ery Satisfactory	Manager Satisfactory Poor				
<b>a.3</b> A	udit Rating :	Rating Period)	<b>-</b> .			
•	IEA Audit External Audit	Blue Unqualified		urple tualified		Re
<b>b.</b> Employout C. Capacity	ee-Customer Ratio: Building: No. of Training per Em	ployee per Year				
	More than one (1) Not All Employees w/ at least	One (1) Training		At Least	One (1)	
	nent Fund With Available Fund No Retirement Fund	Fund Based on Actu	arial Stud	ly		
2. Stakeh	olders					
a. Custon	ner Service Standard			A 1 -1/	N f	$\neg$
	Customer Service	STANDARDS		Actual ( Days/H	•	
	1. Processing/Approval of applications for service connection (with complete requirements)	Within one (1) day upor of application	ı receipt			
	2. Service-drop connection	Within two (2) days payment of fees				
	3. Restoration of service after line fault on the secondary side, including service drop/ lateral	Within four (4) hours u site arrival	pon on-			
	4. Response time on Consumer Complaints (Billing, Payment and Meter Complaints)	Within twenty-four (24 after receipt of com				
	5. Timeframe in informing Customer on scheduled power interruptions	At least three (3) days	otion			
	6. Response time to emergency calls	Within thirty (30) minureceipt of call				
	7. Response time to reconnection of service due to disconnection	Within twenty-four (2 after settlement of a due/compromise agr	amount			

II.

b. N	Members' Participation b.1 Annual General Me 5% and above		3% - 4% With NEA Approve	ed Deferment
	b.2 District Election		Date of Ap	oroval
	District	Date of Election	Total No. of Attendees	Turn-out of Voters
	5% and above  With NEA Approve  Date of App		Below 5%	
<b>c. l</b> ı	nformation, Education &	& Communicat	ion Technology	System
110	Hotline for Comple	aints	Automated Meter	
	On-line Tellering		Billing & Collection	on (MRBC)
off Grid	Website		]Short Messaging	System
	Hotline for Compl	aints		٠
	· .			

III. TECHNICAL PARAMETERS (30%)	•
1. Power Reliability	
a. System Average Interruption Frequency Index (SAIFI)	
b. System Average Interruption Duration Index (SAIDI)	<del></del>
c. Consumer Average Interruption Duration Index (CAIDI)	
2. Power Quality	
a. Voltage Level a.1 Nominal Voltage	
a.2 Over Voltage a.3 Under Voltage	
b. Voltage Unbalance c. Loading Unbalance	
3. System Efficiency	·
a. System Loss Cap b. Power Factor	
IV. REPORTORIAL REQUIREMENTS (5%)	•
(Indicate date of submissions)	
Monthly Financial & Statistical Report (MFSR):  Monthly Engineering Report (MER):	
Audited Financial Statement:	
Enhanced Integrated Computerized Planning Model (eICPM):	
Prepared by:	
Finance Manager ISD/MSD Manager	Technical Manager
Certified Correct by:	
General Manager	

## ELECTRIC COOPERATIVE, INC. (EC)

## SECTION B: CONSUMER SALES AND REVENUE DATA

	SECTION B: CO	NSUMER SALE	S AND REVENU	JE DATA		2 4
		This	Month		10	Date
Class of Service	Number Billed	KwH Sold	Amount Billed	Number of Minimum Bills	KwH Sold	Amount Billed
Residential Customers						
Residential						
BAPA						
Sale for Resale						
Low Voltage Customers						
Commercial						
Industrial						
Public Building						
Street Lights						
Large Load						
Irrigation						
Water System						
Wholesale to Sister Coop						
Energy Recovered			1			
Others						
High Voltage Customers						
Commercial						
Industrial						
Public Building		· ·				
Street Lights	·					
Large Load						
Irrigation						
Water System			_			
Wholesale to Sister Coop						
Energy Recovered						
Others						
TOTAL (KWH Sold)						

Prepared by:	Checked/Certified Correct by:

### EC Name SCHEDULE OF CASH - GENERAL FUND

As of	
7301	

NO.	PARTICULAR	AMOUNT
1	Cash in Banks - General Fund	
2	Working Fund/Revolving Fund/Petty Cash Fund - General Fund	
3	Temporary Investments	·
4	Prudential Requirements intended for Power Bills	
5	Cash Equivalents	
6	Others (please specify)	
	TOTAL*	
* Shou	ld tally with the Balance Sheet	
Prepa	nred by:	Checked/Certified Correct by:

EC:	
Schedule of Consumers' A	ccounts Receivables
As of December 31, 2012	

PARTICULARS	AMOUNT
Consumers' Accounts Receivables - Energy	
Allowance for Uncollectible Accounts	
Consumers' Accounts Receivables - Reinvestment Fund/RFSC	
Consumers' Accounts Receivables - Universal Charge	 
Consumers' Accounts Receivables - VAT GENCO	
Consumers' Accounts Receivables - VAT NGCP	
Consumers' Accounts Receivables - VAT Distribution	
TOTAL	

Prepared by:	<b>&gt;</b> h	ecked/Certified Correct by:
_		

EC: Schedule of Power Accounts Payable As of December 31, 2012

PARTICULARS	CURRENT ACCOUNT	RESTRUCTURED ACCOUNT	OVEDUE ACCOUNT	INTEREST, PENALTIES & SURCHARGES	TOTAL	STATUS/ REMARKS
A. POWER SUPPLIERS .						
1. PSALM						
2. NPC						
3. NPC - SPUG						
4. AES						
5. SMEC						<u> </u>
6. MASINLOC POWER PARTNER & LTD.						
7. FIRST GEN						
8. APRI						
9. NGCP				•		
10. SNAP - MAGAT						
11. GREEN CORE (GCGI)						
12. WESM						
13. DMCI MASBATE POWER CORP.						
14. GLOBAL						
15. BIP CORE						
16. TRANS ASIA						
17. NORTHWIND						
18. TEAM ENERGY						
19. OTHERS (Specify)						
B. VAT						

Prepared by:	Checked/Certified Correct by:
	·

Electric Cooperative	
Accounting of Reinvestment Fund for Sustainable (	apex (RFSC)
As of	

	This	Month		To Date
Balance, Beginning P	1	XXX	Р	XXX
Add:				
Collection		xxx		xxx
Transfer of Funds		xxx		xxx
Interest Income		XXX		xxx
Adjustments		XXX		XXX
Total Funds Available		xxx		xxx
Less:				
Disbursements				
CAPEX charged directly to RFSC *		xxx		XXX
CAPEX Loan Amortizations				
NEA		XXX		XXX
Other FIs*		XXX		XXX
Total Uses		xxx		xxx
Balance, End		· xxx		xxx

<sup>\*</sup>Please attached schedule if any

Prepared by:	Che	cked/Certified Correct by:

#### EC Name Accounting of Universal Charge

As of \_\_\_\_\_\_

				property of	IONATO IN TENTE	AMOUNT UC - SBR NO.			With the Control of t	OR NO.			AMOUNT			
			AMOUNT			ANIOUNT										
MONTH	KWH SALES	ME	EC	scc	ME	EC	scc	ME	EC	scc	ME	EC	scc	ME	EC	scc
														·		
January 2014																
February 2014																
March 2014								,								
April 2014																
May 2014																
June 2014																
July 2014																
August 2014																
September 2014																ļ
October 2014																
November 2014									·					<u> </u>		
December 2014																
December 2013												ļ		ļ		
Please specify									ļ					<u> </u>	ļ.	
				·								l				

Prepared by:	Checked/Certified Correct by:	
		_

AMOUNT

## EC Name TOP TEN (10) PROMPT PAYOR CONSUMERS \*

As of \_\_\_\_\_

NAME

ACCOUNT NO.

NO.

No. of Days Before Deadline

1					
2					
3					
4					
5					
6					
7					
8		ļ	-		
9			· · ·		
10					1
* In te	erms of amount			•	
Prepa	ared by:				Checked/Certified Correct by:

Sample

## Top 10 Delinquent Consumers (Arrears/Receivables) as of February 2014

Number	Account No.	Account Name	Type of Consumer	Area	Status	Number of Bills	Penalty & Interest	Total Amount
1	0229-0080	Hot FM	Low Voltage	San Isidro	Active	10 Bills	11988.9	149,627.77
2	0209-0052	Ice Plant	High Voltage	Bato	Active	2 Bills	2081	81,192,80
3	0215-05228	Turtle Cable	Low Voltage	Naga	Active	5 Bills	3302	74,361.52
4	0291-05620	Buena, Julian	Residential	Tanauan	Active	7.Bills	3385	61,056,00
5	0567-52640	Papa, Anastacio	Residential	Gapan	Active	8 Bills	11988	52,795.50
6	0526-52466	SMRobinson Mall	High Voltage	Talavera 🚟	Active	1.Bills	Belleville Communication	47,324.01
7	0586-2589	Benigno Aquiane IV	Residential	Orani	Disconnected	12 Bills	2972	43,054.74
8	05264-2589	Street Light Area 4 Manila	Low Voltage	Samal 🚐 📜	Disconnected	20 Bills	3458	33,332,20
9	O4324-2564	Barangay Hall Pasig	Low Voltage	Mecauayan	Active	15 Bills	3220	32,731.56
· 10	5689-0522	Edilbet C. Eeno	Residential	Pasig Library	Active	3 Bills		29,361.25

	•	•	Checked/Certified Correct by:
Prepared by:			
•			
\$			

#### EC Name Monthly Schedule of Amortization Due

CREDITORS	JANUARY	FEBRUARY	MARCH	APRIL	MAY	JUNE	JULY	AUGUST	SEPTEMBER	OCTOBER	NOVEMBER	DECEMBER	TOTAL
A. BANKS (Specify)	·'		<b></b> '	<u> </u>				'	'			,	
A.1	<u> </u>		·			,	,	,	'			,	
A.2	,					,		,					
A.3	,		ſ			,		,					
B. SUPPLIERS OF ELECTRICAL EQUIPMENT &	,		(	,		,							
MATERIALS	,		í ,			,							<del></del>
B.1	,		1			'		<u> </u>		<del></del>		<u> </u>	
B.2	,		,			'				<u></u>			<u></u>
B.3	,		ſ									<del> </del>	<del> </del>
C. OTHERS (Specify)	·		ſ,			<del></del>						<del> </del>	<del> </del>
C.1	·	$\overline{}$				<del></del>		<del>                                     </del>		<del> </del>		<del></del>	<b></b>
C.2			$\overline{}$										
C.3	(———)		$\overline{}$					<u> </u>	<u> </u>	<del> </del>		<del></del>	<del> </del>
TOTAL	(——— <u> </u>	<del>                                     </del>	$\overline{}$				<b></b> '	<del> </del>	<u> </u>	<del></del>		<del></del> '	<del> </del>

Frepared by.	Checked/Certified Correct by: